

February 7th, 2008

**WV Rual Water Association
100 Young Street
Scott Depot, WV 25560**

Dear Staff & Readers

Where would we be without West Virginia Rual Water Association?

As a Chief Operator of a water system I have often asked myself the above question. If we as operators did not have problems daily or weekly to deal with it could be a great place to work or some might say an uninteresting place to toil at our labors. Unfortunately we have many problems. I have learned over the years when something goes wrong to #1) See what the problem is, #2) What caused the problem, #3) Fix the problem, this has worked for me but unfortunately we all need help at one time or another. WVRWA you have helped our system above and be on your call of duty. Your circuit riders come all the time ready to help no matter how big or small a problem may be. Training Specialists deliver to our attention things we forgot or things we have overlooked. Training Specialists remind us what we need to know and how to prepare our system to the ever changing field of water treatment.

William Miller said in the Winter 2007 Mountain State Water Line publication page 4 "Always remember, you don't have to know absolutely everything, you just have to know where to find the information you need.

WVRWA you have given Ravenswood the information we needed and the help we needed to operate our water plant with much professional guidance.

THANK YOU AND KEEP UP THE GOOD WORK.

Sincerely,

**Vincent A. Cambarare
Chief Water Plant Operator
Ravenswood , WV**