

Queen Shoals Public Service District

P.O. Box 17 Glen, WV 25088 (304) 548-4401

March 27, 2008

West Virginia Rural Water Association
Attn: Debbie Britt
100 Young Street
Scott Depot, WV 25560

Dear Ms. Britt:

I would like to graciously thank the Rural Water Association for its assistance in detecting two major leaks in our system during the months of February and March 2008.

The first leak was detected on Friday, February 29, 2008, under a residence. Prior to finding this leak, my maintenance personnel had been searching days for this leak because the system was okay when meters were read eight days prior. I called Circuit Rider Will Miller on the 28th and he was out the next day. He worked with my maintenance personnel all day and found the 72,000 gallon leak.

The second leak was detected on Friday, March 14, 2008, in a creek crossing. Again prior to finding this leak, my maintenance personnel had walked hours of lines and couldn't find it anywhere. I contacted Circuit Rider Mike Hersman and he met my personnel the next day. This leak was a mainline creek crossing with an unknown amount of water loss.

Most small leaks we eventually find in a short period of time. QSPSD is a small system with very limited funds. So, by only paying an annual membership fee and getting good, expert help is a big advantage for us.

Again, thank you for your assistance in the past, present and the future.

Sincerely,



James W. Kearns
Chairman

JWK/sal