

**Central Barbour PSD
Rt. 2, Box 177
Philippi, WV 26416
(304) 457-4026**

4/23/2007

WVRWA
100 Young St.
Scott Depot, WV 25560
Ms. Debbie Britt

Dear Debbie,

In the Public Service business we meet all kinds of people from the general public, salesperson, County Officials and Staff of the West Virginia Rural Water Association. It is always such an honor to work with your staff. They are so professional and polite they are always welcome at my office.

Recently I worked with Mr. Mike Hersman, Training Specialist for WVRWA this letter is just to say thank you so much for the assistance of your personnel. Mike is always such a helpful person. He offers informed assistance without prejudice or malice. He always has a great attitude and if he doesn't know the answer he will work to find it. I have worked with Mike in the past and his ability and knowledge in the water profession has once again proved itself priceless.

I just wanted to take a minute and express my gratitude and appreciation for Mike's assistance. Mike is usually humble and never realizes what he means to us, over worked public servants. But without him and your staff at times we would just be lost. He is most definitely a keeper in my book.

Thank you,

Valli Davis

Valli Davis, Manager/Operator
Central Barbour PSD

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