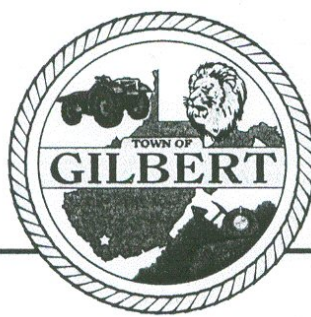


Town Of Gilbert

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Vivian Livingood Mayor
Michael Fox, Recorder
Randy Livingood, Council Member
Sharon Murphy, Council Member
Penny Sammons, Council Member
Chris Turner, Council Member
Todd Westfall, Council Member

March 1, 2010

Debbie Britt, Executive Director
WV Rural Water Association
100 Young Street
Scott Depot, WV 25560

Dear Ms. Britt and Staff:

On behalf of the governing body of the Town of Gilbert, it is with sincere gratitude that I thank you for all your assistance in our time of need concerning the May 9, 2009 flooding. This letter has been delayed in mailing but we have not forgotten how WV Rural Water came to our aid when we desperately needed help. When we awakened that disastrous morning, none of us could imagine the damages our town would suffer. We were overwhelmed with assisting those who lost their homes, businesses that were wiped out, and citizens that had no clean water to begin the clean-up process or for drinking purposes. Your association stepped up to the plate, showed up in Gilbert and offered labor and knowledge that had our water department back in business by the next morning. We cannot begin to thank you enough for assisting us and hope you realize how very grateful the entire community is. We are still facing daily challenges, this far along, but accomplishments are ongoing.

The flooding brought all of us in Gilbert to recognize the fact that we still live in a wonderful America where neighbors care for each other and towns support other towns. Compassion was shown to us and we will always remember that you were a friend to Gilbert. Thank you for caring and lending your staff when we truly needed you. We only hope that we may be able to repay you some day with assistance you may need.

Thank you for the partnership and continued support.

Sincerely,

A handwritten signature in cursive script that reads "Vivian Livingood".

Vivian Livingood, Mayor