

2010 WVRWA Board of Directors

The West Virginia Rural Water Association (WVRWA) was incorporated in 1985. We are a non-profit association governed by twelve board of directors and one national director.

The staff of WVRWA is comprised of fourteen full-time trained personnel who offer training and technical assistance on-site to water and wastewater system personnel in managerial, financial, operations and maintenance of systems, and office personnel.

WVRWA is funded through grants, contracts, and memberships that allow us to offer services at no charge to community water and wastewater systems and rural water districts. We assist state agencies when requested and provide technical information and assistance to them on a daily basis.

The WVRWA Board of Directors is comprised of: Bonnie Serrett - Board President, Huttonsville PSD; Darrell Wellman - Board Vice-President, Lavalette PSD; Steve Sanders - Board Secretary/Treasurer, Flatwoods-canoe Run PSD; Board Members Thomas Ferris, Moundsville Water Company; Alan Haught, Town of Harrisville; Mike McNulty, Putnam PSD; Wayne Oates, Fountain PSD; Porter Robertson, Red Sulphur PSD; Doug Schafer, Marshall County PSD #1; Todd Grinstead, Claywood Park PSD; and George Sparks, White Oak PSD

West Virginia Rural Water Association



WEST VIRGINIA RURAL WATER ASSOCIATION
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West Virginia Rural Water Association 2010 Annual Report



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WVRWA TRAINING SUMMARY 2009

Training is our specialty! It's what we do best and it is one of the main reasons that we are in existence today. We provide classroom and on-site training to water and wastewater systems and governing personnel on the most up-to-date methods of efficient operations and management techniques.

<u>Topic</u>	<u>Days</u>	<u>Attendees</u>	<u>CEH HRS.</u>
Compliance/Treatment	29	516	164.50
Management	4	178	24.00
Maintenance	7	170	42.00
Computers	4	68	42.00
Safety	4	118	30.00
Certification	41	157	56.00
CCR Workshops	5	60	—
EPA Training Classes	52	843	312.00
WW Training Classes	24	194	144.00
<u>Annual Technical Conference</u>	<u>4</u>	<u>850</u>	<u>12.50</u>
TOTAL FIGURES	174	3,154	827.00

WVRWA MISSION & VISION STATEMENT

WVRWA Mission Statement

“To provide our water and wastewater membership with the highest quality support services possible.”

WVRWA Vision Statement

“To be the recognized leader in advocacy and training for publicly owned water and wastewater systems in the State of West Virginia.”

WVRWA 2009 Membership Count

<u>Membership Category</u>	<u>Total Members</u>
Voting Membership	292
Associate Membership	111
Sponsoring Associate Membership	20
Sustaining Associate Membership	17
Individual Membership	80
Non-Community Membership	7
Affiliate Membership	6
TOTAL MEMBERSHIP NUMBERS	526

2009 USDA Sourcewater Program

WVRWA's USDA Source Water Program offers a comprehensive look at the watershed and source water protection planning. It also offers public education tools and a quality plan for guidance in the event of a water emergency. Source Water is the untreated water from rivers, streams, reservoirs, lakes, groundwater aquifers that supply water to our public water treatment systems.

West Virginia Systems Benefited by Assistance in the Following Areas:

- Total On-Site Hours: 167.25

2009 ARRA Program

WVRWA's ARRA Circuit Rider Program's main function is to work with water and wastewater utility systems and the state Rural Development office to assist in the RUS loan and grant application process. The first priority of the ARRA Circuit Rider is assisting loan and grant applications that are currently on the RUS backlog. The second priority will be to assist in the recruitment of potential RUS loan/grant applications and assisting those applicants in the preparation of the RUS loan and grant applications.

West Virginia Systems Benefited by Assistance in the Following Areas:

- Total On-Site Hours: 345.00

WVRWA Technical Assistance 2009

West Virginia Rural Water Association staff provides on-site technical assistance to operators, managers, and other personnel of water and wastewater utilities located throughout the State of West Virginia.

WVRWA Programs	On-Site Hours	Total Contacts
Water Circuit Rider Program		
Circuit Rider 1—Mike Hersman	574.50	400.00
Circuit Rider 2—Jack McIntosh	390.50	447.25
Circuit Rider 3—Matthew Lamp	760.25	494.25
Wastewater Program		
Wastewater Technician 1—Jeff Martin	745.75	439.25
Wastewater Technician 2—Calvin Hatfield	243.50	359.75
Wastewater Technician 3—Mike Dill	264.75	393.75
EPA Program		
EPA Training Specialist—Rocky Bragg	212.25	86.00
ARRA Circuit Rider Program		
Circuit Rider 1—Calvin Hatfield	281.25	261.00
Circuit Rider 2—Jearl Ramsey	63.75	112.00
EPA Sourcewater Program		
EPA Sourcewater Specialist—Debbie Britt	25.75	160.00
USDA Sourcewater Program		
USDA Sourcewater Specialist—Lew Baker	167.25	1236.25

WVRWA State Program	Trng. Hours	Total Attendees
State 2% Set-Aside Program		
Program Specialist—Mary Hutson	434.50	827.00

2009 H.E.L.P. Training Program

The H.E.L.P. Program continues to provide outstanding training opportunities with an emphasis on helping the State's water professionals meet the new CEH requirements. Advanced water treatment courses have been added and additional week long lab classes have also been scheduled through this program. Each course has been designed to provide classroom and hands-on instruction for those involved in operating a public water system. Training sessions take place in both laboratory and classroom settings at locations across the State. Special emphasis has also been placed on regulatory review courses.

West Virginia Systems Benefited by Assistance in the Following Areas:

- Compliance/Treatment Classes Offered: 29
- Management Classes Offered: 4
- Maintenance Classes Offered: 7
- Computer Classes Offered: 7
- Safety Classes Offered: 4
- Certification Classes Offered: 23

TOTAL CLASSES OFFERED: 74



2009 EPA Training Program

WVRWA's EPA Program provides rural water operators with free training classes across the Mountain State. These educational courses are designed to equip participants with the skills and knowledge necessary to provide excellent service at their facilities and to pass required certification exams and meet new operator CEH requirements. This program helps systems face the challenge of meeting the continuing and complex SDWA standards. The number of regulated contaminants has recently increased from 26 to 84 and WVRWA is working hard to help rural systems meet all legal requirements by realizing that public health protection rests at the local level where trained personnel are the critical link for public health protection.

West Virginia Systems Benefited by Assistance in the Following Areas:

- Total On-Site Hours: 212.25
- Total Training Hours: 133.25

TOTAL TRAINING AND ON-SITE HOURS: 345.50



Drinking Water & Wastewater Training Coalition Calendar



2009 Wastewater Programs

WVRWA provides wastewater utility members not only with outstanding support services, but with excellent training opportunities for operators and board members. Wastewater technical assistance is provided through the expertise of WVRWA's wastewater personnel Mike Dill, Calvin Hatfield, and Jeff Martin. Direct on-site technical assistance and formalized training as provided with WVRWA's Wastewater Management Support Program is improving the governing skills of boards and board members thus expanding their viability into the future and insuring a quality water supply for its customers at a reasonable cost.

West Virginia Systems Benefitted by Assistance in the Following Areas:

- Operation & Maintenance Contacts: 792
- Management/Finance Contacts: 298
- Treatment Contacts: 83
- Compliance Contacts: 4
- Security Contacts: 15

TOTAL ON-SITE CONTACTS: 1,192



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2009 Circuit Rider Programs

With almost 1,300 contacts per year, WVRWA's Circuit Riders, Mike Hersman, Jack McIntosh and Matthew Lamp, have come to know and understand the needs of the state's rural water systems. The program consists of providing on-site, hands-on assistance to Rural Utilities Service (RUS) water system borrowers and/or potential borrowers. Circuit Riders provide assistance and training to the systems in all areas of management, operation, and maintenance to ensure financial viability for repayment of RUS loans.

West Virginia Systems Benefitted by Assistance in the Following Areas:

- Operation & Maintenance Contacts: 889
- Management/Finance Contacts: 138
- Treatment Contacts: 193
- Compliance Contacts: 101
- Security Contacts: 20

TOTAL ON-SITE CONTACTS: 1,341



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Letters of Support

January 7, 2010

Dear Debbie,

The Huttonsville Public Service District Board and I wish to express deep appreciation to the WV Rural Water Association for the recent assistance that was provided to the water customers of the Huttonsville Public Service District by Water Circuit Rider Jack McIntosh and Matt Lamp. Their presence on the ground was so very helpful. The problem was discovered on Wednesday afternoon and by evening Matt was on the ground assisting the district employees. Early Thursday, Jack was here and by Friday afternoon the leak had been located and plans in place to do the repair. This has been a costly repair, but the cost will be far less due to the expertise provided by Jack and Matt.

Mother Nature dealt the district a pretty hard blow with high winds and heavy rain, which uprooted a tree and pulled apart an 8 inch water line, the water loss, was over 200,000 gallons of water, the break was in the Tygarts Valley River, and so repair was impossible. A new water line was installed and relocated in a new location as to prevent this from happening again.

It is when people work together good things happen, as a member of WVRWA you do not realize how valuable the assistance provided by the circuit rider programs really are until you need help.

Again, your assistance was deeply appreciated.

Sincerely,

Bonnie Serrett
Executive Secretary
Huttonsville Public Service District

Visit us on the web
www.wvrwa.org

Letters of Support

November 4, 2009

Dear Debbie,

I would just like to drop Rural Water a much overdue thank you. Over the last year or so our District has used the Association for many needs, whether it is nothing more than advice, hands on assistance in the field, or some computer needs, water or sewer you are always there.

Our District deals mostly with Jeff Martin, Jack McIntosh, and Matt Lamp. We would just like to express our thanks and appreciation not only to these three but the entire Association. Keep up the good work because I'm sure we will continue to require your assistance from time to time.

Sincerely,

Wm. C. Hoover
General Manager

April 9, 2009

Dear Debbie:

The water department of the City of Logan would like to thank the WVRWA for coming to our aid during a recent emergency situation on our system. We incurred an enormous leak which we could not find. The leak was under several layers of asphalt and concrete in a main line and was going down into the city drains and into the Guyandotte River approximately 1/2 mile away.

Jack McIntosh and Matt Lamp came over on Sunday and worked tirelessly in locating the leak. We are thankful to have such a good back-up system as the WVRWA on our side. Thank you all so very much.

Sincerely,

Mayor Serafino Nolletti, Chairman

Letters of Support

July 30, 2009

Dear Ms. Britt:

We have received excellent service from one of your circuit riders, Jack McIntosh, on numerous occasions. His most recent visit to our district prompted me to write a letter that should have been written before.

We had a severe leak in our system that threatened the viability of our water supply. We had searched for the location of the leak for several days before Jack arrived. Within a twenty-four hour period after his arrival the main cause of our water loss was found.

Jack worked for several hours the first day he arrived. That is the kind of service that would be expected of a circuit rider. What really impressed me about his dedication was what he did for us later in the day. He came back out at 9 p.m. the same day and worked with us until 4 a.m. the next morning. That is what I call dedication above and beyond the expected response. I can't say enough about our appreciation of Jack's work.

Thank you, as well, for the valuable in-service that is provided to us. You have an excellent instructional staff.

Be sure to let Jack know how much we appreciate him.

Sincerely,

David R. Stevens
Manager Tomblinson PSD

January 22, 2010

Dear Jack,

On behalf of the team of Hammond PSD we would like to thank you for the encouraging article in the Mountain State Water line. It is appreciated. The staff have truly turned a struggle into a positive experience. We will continue to strive for quality water and services for our neighbors and district.

Sincerely,

K.D. Shaffer, Hammond PSD Secretary

WVRWA Staff

Office Staff

Debbie Britt—Executive Director
Lamar Godbey—IT Specialist
Dreama Hammonds—Receptionist
Janie Swisher—Bookkeeper

Water Circuit Riders

Mike Hersman—Circuit Rider #1
Jack McIntosh—Circuit Rider #2
Matt Lamp—Circuit Rider #3

Wastewater Circuit Riders

Jeff Martin—Wastewater Technician
Mike Dill—Wastewater Trainer

ARRA Circuit Riders

Calvin Hatfield—Circuit Rider #1
Jearl Ramsey—Circuit Rider #2

EPA Program

Rocky Bragg—EPA Training Specialist
Lew Baker—EPA Sourcewater Specialist

2% H.E.L.P. Program

Mary Hutson—Training Specialist